

## Appendix J

## Cumulative Statistics on Complaints, Notification of Summons and Successful Prosecutions

	Date received	Subject	Status	Total no. received in this month	Total no. received since project commencement
Environmental complaints	6 February 2020 (Referred by the Contractor on 7 February 2020)	<p>Environmental Complaint No: EC-021-CKRKTW20200207_01_C030</p> <p><u>Details of Complaint</u></p> <p>A complaint (reference no.: CKRKTW20200207_01_C030) were received by Highway Department on 6 February 2020 and referred by the Contractor on 7 February 2020. The complaint related the dust concerns on 6 February 2020 was detailed as follows:</p> <p>- 案主向本處表示，其日前發現新碼頭街對出工地工程引起非常大的塵埃，有關情況影響附近居民，其中低層居民的情況更為嚴重。案主了解該工地有採取措施防止塵埃，惟認為作用不大。現謹特函要求 貴署派員跟進有關問題，以減輕工程對附近居民之影響。</p> <p><u>Details of Investigation and findings</u></p> <p>Based on the Contractor's information, the construction activities from 0700 – 1900 hours according to the requirement set out in the Technical Memorandum of Environmental Impact Assessment Ordinance (EIAO-TM) on 6 February 2020 at Ma Tau Kok, which located near the Kowloon City Ferry Pier Bus Terminus were:</p> <ul style="list-style-type: none"> <li>• Rock Breaking at S6 layer (22.5m below ground)</li> <li>• S5 middle strut installation</li> <li>• Lifting rock debris by crane for disposal</li> <li>• Concreting at the Deck</li> <li>• Pipe piling work for Cut and Cover Tunnel</li> </ul> <p>According to the EM&amp;A monitoring schedule and the additional environmental monitoring at Grand Waterfront in February 2020, dust monitoring was conducted at EM&amp;A stations and additional monitoring station at Grand Waterfront on 5 and 11 February 2020.</p> <p>Based on the monitoring result on 5 and 11 February 2020, all readings were recorded under the criteria stipulated in EIAO-TM and HKAQO. No Action and Limit Levels were triggered.</p> <p>As observed by ET during the monitoring at the EM&amp;A station and the additional monitoring station at the second refuge floor of Grand Waterfront, no dust generation from site activities was observed at the monitoring station.</p> <p>Regular site inspections were conducted by ET on 5 and 12 February 2020, there was no adverse observation was related to the dust. Besides, some of the mitigation measures for dust were also observed</p>	Closed	2	22

	Date received	Subject	Status	Total no. received in this month	Total no. received since project commencement
		<p>during the site inspection.</p> <p>It is considered that the mitigation measure was implemented properly to minimize the dust nuisance to public, and the data results at the EM&amp;A stations and additional environmental monitoring station at the Grand Waterfront on 5 and 11 February 2020 were also complied with the dust criteria stipulated in EIAO-TM and HKAQO. However, the mitigation measures should be recommended to review daily before commencement of and during construction.</p>			
	<p>8 and 10 February 2020</p> <p>(Referred by the Contractor on 10 and 14 February 2020)</p>	<p>Environmental Complaint No: EC-022-CKRKTW20200208_01_C031</p> <p><u>Details of Complaint</u></p> <p>Same complaints (reference no.: CKRKTW20200207_01_C031) were received by 24-hour Project Hotline of Gammon Construction Limited on 8 and 10 February 2020 and referred by the Contractor on 10 and 14 February 2020. The complaint related the dust and noise concerns was detailed as follows:</p> <ul style="list-style-type: none"> <li>- 2020年2月8日早上9時55分，劉先生投訴九龍城碼頭地盤噪音嚴重，早上8時至晚上6至7時，晚上亦有機開著，特別早上時間像機關槍嘈吵。劉先生不願意留下聯絡電話。</li> <li>- 2020年2月10日下午2時46分，劉先生表示，住在九龍城碼頭，最近地盤的噪音和空氣好勢利，亦想知道工程的進度如何？看看有甚麼措施可以幫到我們附近的居民？他願意將個人聯絡資料交由其他機構或政府部門跟進，聯絡電話：9411 9856，任何時間均可回覆。</li> </ul> <p><u>Details of Investigation and findings</u></p> <p>Based on the Contractor's information, the construction activities from 0700 – 1900 hours according to the requirement set out in the Technical Memorandum of Environmental Impact Assessment Ordinance (EIAO-TM) on 8 and 10 February 2020 at Ma Tau Kok, which located near the Kowloon City Ferry Pier Bus Terminus were:</p> <ul style="list-style-type: none"> <li>• Rock Breaking at S6 layer (22.5m below ground)</li> <li>• S5 middle strut installation</li> <li>• Lifting rock debris by crane for disposal</li> <li>• Concreting at the Deck</li> <li>• Pipe piling work for Cut and Cover Tunnel</li> </ul> <p>Mitigation measures for the noise nuisance source were implemented by Contractor at Ma Tau Kok, such as the acoustic deck had been installed on the Access Shaft Deck, meanwhile, the additional acoustic panel also partial covered and inflatable noise barrier was erected near one of the remaining opening of shaft to enhance the performance of noise screening, acoustic sheet barrier had been erected along the site boundary and 2 meters high of noise barrier was provided for the pipe piling. Furthermore, the operation of breaking was</p>	<p>Closed</p>		

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		<p>only conducted inside the access shaft with the acoustic deck which located around 22.5m below of the ground level.</p> <p>According to the Contractor's information, acoustic deck was made by the sheet pile, which filled in concrete, and additional noise absorptive panel was installed underneath the deck to enhance the effectiveness of the noise minimization.</p> <p>According to the EM&amp;A monitoring schedule and the additional environmental monitoring at Grand Waterfront in February 2020, dust and noise monitoring were conducted at EM&amp;A stations and additional monitoring station at Grand Waterfront on 5 and 11 February 2020.</p> <p>Based on the monitoring result on 5 and 11 February 2020, all readings were recorded under the criteria stipulated in EIAO-TM and HKAQO. No Action and Limit level for Air nor Limit level for Noise was triggered.</p> <p>As observed by ET's in-situ observation during the monitoring at the EM&amp;A station, the detectable noise sources mostly came from traffic noise from To Kwa Wan Road and noise from the Kowloon Bay and Ma Tau Kok work area was also intermittently heard at E-N12a and E-N21a and no dust generation from site activities was observed at E-A14a.</p> <p>For the additional monitoring station at the second refuge floor of Grand Waterfront, intermittence breaking noise, which mitigated by the acoustic deck, and noise from pipe piling were also heard from the Ma Tau Kok. In addition, no breaking activity was observed on the exposed area of Ma Tau Kok and no dust generation from site activities was observed.</p> <p>Regular site inspections were conducted by ET on 5 and 12 February 2020, there were no breaking activity on the exposed area at Ma Tau Kok. The detectable noise source was coming from the underground breaking activity and pipe piling but no adverse observation for dust was recorded. Besides, some of mitigation measures for dust and noise were also observed during site inspection. However, some rectified actions were requested by ET to enhance the performance of noise screening and those had been rectified by the Contractor immediately.</p> <p>It is considered that the mitigation measure was implemented properly and remedial action was conducted by the Contractor to minimize the dust and noise nuisance to public, and the data results at the EM&amp;A stations and additional environmental monitoring station at the Grand Waterfront on 5 and 11 February 2020 were also complied with the dust and noise criteria stipulated in EIAO-TM and HKAQO. However, the mitigation measures should be recommended to review daily before commencement of and during construction.</p>			

	<b>Date received</b>	<b>Subject</b>	<b>Status</b>	<b>Total no. received in this month</b>	<b>Total no. received since project commencement</b>
<b>Notification of summons</b>	--	--	--	0	0
<b>Successful prosecutions</b>	--	--	--	0	0